

AIG South Africa converts to Chartis – 01 November 2009

On 27 July, the former AIU Holdings, Inc (the Short-term and Accident and Health insurance operations of AIG, Inc) announced its intention to convert to Chartis. Consequently, the AIG South Africa companies intend to transition to the Chartis identity and brand on 01 November 2009.

No amendments required on AIG branded policies

- All policies effective 01 November 2009, will be issued under the Chartis brand. All policies issued with the AIG brand prior to 01 November 2009, remain the same and valid.
- No policies or schedules will need to be reissued for pre - 01 November 2009 policies and no amendments are required.

Chartis - a financially strong and profitable franchise

- The Chartis franchise, including the operating companies in Africa, is financially strong and profitable with a combined statutory surplus of US\$32.1 billion worldwide at year-end 2008.
- The company has no debt.
- The combined Chartis companies generated over US\$49.9 billion in GPW in 2008.

Chartis - a global leader from day one

- Unrivalled global footprint, serving clients in 160 countries.
- Global reach needed by today's multinational companies.
- Exceptional understanding of local markets.
- Serve more than 40 million clients globally.
- Greatest breadth of products, with 500 registered products globally.
- 34,000 highly skilled employees, which allows us to offer specialty claims units and market segments.
- Unmatched capacity.
- Committed to underwriting risks that others won't.

Unmatched claims capacity and network

- In 2008, we paid US \$26 billion in claims around the world.
- We have nearly 10,000 claims professionals across the world, many in specialised units dedicated to particular products.
- We handled nearly four million claims in 2008 and offer dedicated resources to ensure consistency of claims handling, effective account stewardship and winning claims strategies.
- Insured's have access to extensive resources including medical management services, litigation management services, investigative, recovery/subrogation services, engineering services.
- Our claims network includes 345 offices in 130 countries and jurisdictions, allowing claims to be managed by drawing on local, first-hand knowledge of risks, forms, business practices, legal and regulatory issues.
- Since 2002, we have invested over US\$170 million in new claims technology.

Contact us

Johannesburg	Tel: +27 11 551 8000/1
Pretoria	Tel: +27 12 424-8760
Cape Town	Tel: +27 21 526 1600
Durban	Tel: +27 31 366 0500
Port Elizabeth	Tel: +27 41 373 0696
Nelspruit	Tel: +27 13 756 9540
Pietermaritzburg	Tel: +27 33 342 8952
East London	Tel: +27 43 726 0784