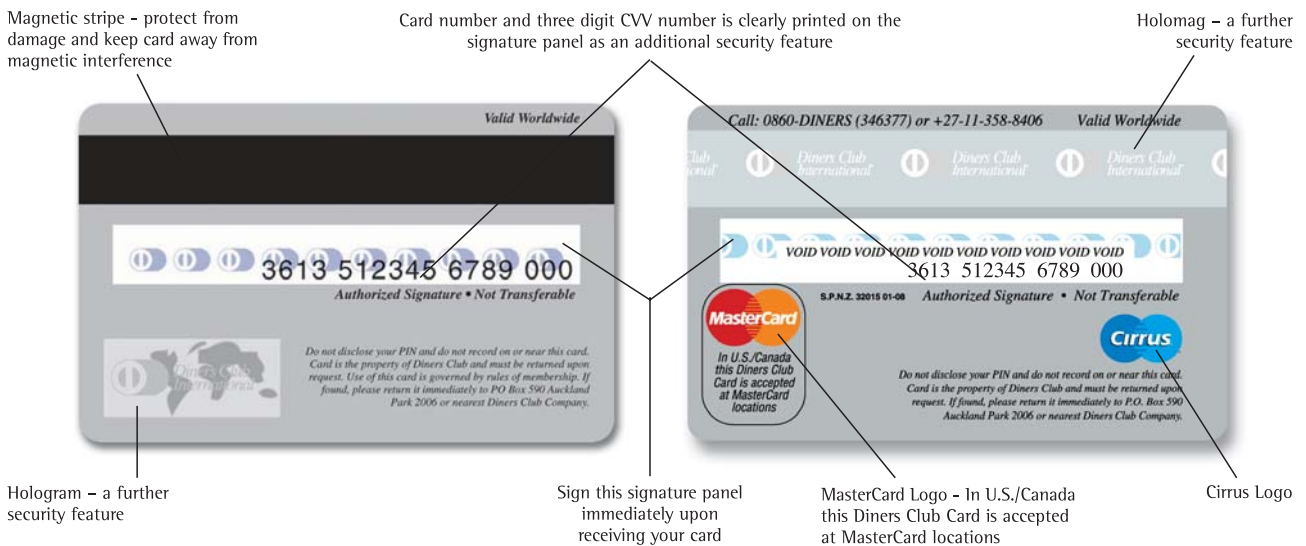


THE DINERS CLUB INTERNATIONAL CARD

FRAUD TIPS



- Never hand over tickets to a customer who calls in to collect the tickets without his Diners Club card.
- Request copy of ID, date of birth to match estimated age of Cardholder.
- Check if the card has been tampered with ie. signature panel, embossed characters are smudged, it may be fraudulent.
- Check that the number on the card is the same as on the slip.
- Authorisation must be obtained for each transaction.
- In the event that the member disputes the charge, Diners Club will request the signed billing form or credit card charge form (CCCF) for proof of transaction. Hand written or typed card details on the charge form do not prove that the card was present. Ideally an imprint of the card should be obtained and retained by you as support in the event of a query.

Contact Numbers:

Travel Agent Hotline: (011) 358-8610 | Diners Club Contact Centre: 0860-DINERS (346377)
 Durban Branch: (031) 566 2860 | Cape Town Branch: (021) 794-8170



Exceed expectations